

## PRE-BID Queries for RFP for Empanelment of Service Provider for Content Authoring Agency (CAA) for creation of Question Bank for Computer Based Examinations

S. No.	Bidder Name	RFP Reference Section, Page Number	Content of the RFP requiring clarification	Points of Clarification	Remarks provided by bidder (if any)	Comments/ Clarification of Committee
1	Integrated Learning Solution Pvt. Ltd.	Page 20, Point 6.13, Sub-Point 6  Instructions for submission of the Bid,	Bidders claiming special category concessions from the Government shall be governed under respective provisions and guidelines of the Government of India. Bidders submitted their bids under the given category would be required to submit certification issued by appropriate agency of the Government to substantiate their claim for their benefit hence Solicited.	Our company is registered as a MSME, and as per the Govt. of India, MSME's are exempted from submitting an EMD as per Gol norms.  We request you to kindly include MSME clause in the corrigendum for EMD exemption.	Please refer to the attached MSME certificate for your kind approval  Note: Also request to advise for that particular NIC Code under which bidder can get the content creation services for EMD Exemption.	This category is not under any MSME listed category. Hence, relaxation cannot be provided.
2	Integrated Learning Solution Pvt. Ltd.	Page 29 Point 8.2, Sub-Point 5  Qualification Criteria,	The bidder should have Successfully completed 3 Projects of Question Bank Development work for Government agencies/ Departments /Exam Conducting Bodies. (Only projects where they have given more than 1000 questions will be considered.)	We have worked on multiple projects as per the criteria mentioned in the clause but for same customer. We request you to kindly consider multiple orders from single customer (as per the criteria mentioned by you) in order to score for this tech evaluation score.		Yes
3	Integrated Learning Solution Pvt. Ltd.	Page 29 Point 8.2, Sub-Point 7  Qualification Criteria,	Size of Question Bank– Domain Syllabus questions for at least 10 different domains) and Common Syllabus (Quantitative, Verbal – English, Hindi; Aptitude–General Awareness, ICT, Logical Reasoning)	In the column of number of questions made, the maximum marks written are 25 but in the column right next to it says max marks as 20. Please make it clear whether it is 20 or 25 or 25 marks. We are in the business of content development and delivery of online assessments too. We get the order from the customers to deliver end to end exam for them (without		It may be read as 20. Corrigendum is being issued. No Change regarding certification.

				specifying the number of questions in the PO). We have developed more than 50,000 questions for our customers in last 10 years. We request you to kindly accept the self-declaration for the same with the screenshot of DB summary which clarifies the number of questions available.		
4	Cognoscente Invnted Pvt. Ltd	PAGE NO 15 POINT NO 3	Access to CAT will be either available within SSC network or through VPN. CAA to establish VPN between CAT infrastructure network at their premises, based on SSC authorized option of facility.	Who will provide or create VPN server?		All software/ web interface will be provided by the SSC/ authorized agency of SSC.
5	Cognoscente Invnted Pvt. Ltd	PAGE NO 15 POINT NO 10	The CAA authorised persons for content creation, evaluation, verification and approval should be provided with the DSC by their respective empanelled Service Providers.	Who will provide DSC Server?		All software/ web interface will be provided by the SSC/ authorized agency of SSC.
6	Cognoscente Invnted Pvt. Ltd	PAGE NO 15 POINT NO 7	In case CAA is working from outside SSC premises, CAA must establish VPN and allocate a specific IP, MAC mapping to their personnel. Basis which access to CAT will be authorized.	Would the server be provided/ available on premises or on cloud server? VPN service would be provided or it has to be created separately? Any specific requirement for operating system while using secure connection		All software/ web interface will be provided by the SSC/ authorized agency of SSC.
7	Cognoscente Invnted Pvt. Ltd	PAGE NO 11 POINT NO 3.1 (1)	Creation of Questions and Related Content The section describes the key scoped items required for the creation of Question Bank. Service Providers shall maintain strict confidentiality of Question Items, Choices, Details, Question Paper Sets, during the entire process of the examination.	Integration of Software process? Any API documentation for connection with secure vault?		All software/ web interface will be provided by the SSC/ authorized agency of SSC.

8	Digilearn	1.4 Functions of SSC PAGE NO 7	Number of subjects per examination	How many subjects are there in each of 13 examinations listed in RFP?	Will help in estimation	Main subjects covered under most of examinations are Quantitative Aptitude/ Mathematics, General Intelligence, General Knowledge, English Comprehension. In addition, the examinations of the Commission also cover Civil/ Electrical/ Mechanical Engineering, Hindi, Computer Proficiency, Physics, Electronics and Computer Science etc. The above list is only indicative and the Commission may require the service provider to develop questions on any subject as and when required.
9	Digilearn	1.6 Key activities in the conduct of exams. PAGE NO 8	(b) Content shall be available in English, Hindi, and Regional Languages	Font type required of content i.e. Unicode or any other font type Are 13 languages covered in Schedule VIII?		All software/ web interface will be provided by the SSC/ authorized agency of SSC. Yes.
10	Digilearn	3.2 Creation Process PAGE NO 14	Note 1: Submission of the content shall be frozen 15 days prior to examination.	How many questions are required to developed subject wise, examination wise?	Exact number will help to do optimum estimation on generation, translation etc.	Varies from examination to examination. Question paper sets normally comprises of 100 question items of 3 or 4 different subjects. About 200-300 question paper sets have been utilized in the last couple of years.
11	Digilearn	6.31. Consortium PAGE NO 24	Consortium in any form in not allowed in this bid process and the Service Provider shall not subcontract services.	Minimum average turnover required is 1Cr, but there is marks on page 29(Non NDA) for 25 Cr. Provide JV as provided in other tenders.		No Change.

12	Digilearn	8.4. Commercial Bids PAGE NO 33	Cost for creation of each question along with choices & answers in Hindi and English	Please take cost for English medium first and then for Hindi and other languages as the process defined is also same as per Annexure A: Standard Operating Procedure for Creation of Questions for SSC (Page 46)S.		No Change.
13	Digilearn	6.13. Earnest Money Deposit (EMD) PAGE NO 20	Bidders submitted their bids under the given category would be required to submit certification issued by appropriate agency of the Government to substantiate their claim for their benefit hence solicited.	Please mention the name of certificate or any other criteria required to avail this concession benefit.		This category is not under any MSME listed category. Hence, relaxation cannot be provided.